



1. BOOKING REQUEST

Booking requests can be sent by email to info@alboschetto.it or booking@alboschetto.it or by online booking on our website www.alboschetto.it.

The booking is nominative and must therefore be submitted directly by the customers who will be living in the accommodation or pitch.

On receipt of the request, Camping Village Al Boschetto will reply with any availability and then with the offer together with the request for payment of the deposit to confirm the booking. The booking is confirmed and considered binding only with the payment of the deposit by the customer, according to the terms and conditions specified in the letter of offer, and the subsequent sending of the receipt by the Camping Village.

Should the customer not receive the written receipt due to errors or non-delivery, please send an email to info@alboschetto.it requesting a new receipt.

A specific position and/or number of accommodation or pitch is not guaranteed. Any preferences communicated by customers will be taken into account, but will not be binding in any way. Under no circumstances is it guaranteed that Bungalows-Maxi Caravans- or Pitches will be in the shade.

The number of occupants must not exceed the number of beds in the accommodation, nor the number of 6 on the pitches.

2. AMOUNT OF THE STAY

The amount of the stay is the sum of the rate per accommodation or pitch, plus the rate for persons based on the number of occupants, multiplied by the number of days of stay, plus any extras. Rates vary according to high, medium and low season.

The person rate is determined at check-in by entering the date of birth. Birthdays during the stay do not allow for a rate change.

This amount includes the consumption of water, electricity and gas.

Tourist tax, where applicable, is not included.

3. PAYMENT

In order to confirm the booking, payment of a deposit equivalent to 25% of the total amount contained in the letter of offer is required. It must be paid at the times and in the manner indicated in the letter itself.

By paying the deposit, the customer undertakes to accept these Booking Conditions, the Regulations, the Price List and the safety rules contained in the 'Safe Holiday' brochure.

If the deposit is not received by the Management of the Camping Village by the deadline and in the manner indicated, the offer is to all intents and purposes considered cancelled. In the event of renewed interest, a new request must be made.

The balance of the holiday must be paid directly at the Camping Village one day before departure during the cash desk opening hours (8 a.m.-12 p.m./4 p.m.-7 p.m.) and will be inclusive of any changes and/or extras entered during or after check-in. Cheques are not accepted.

Each departure of individual members corresponds to the payment of their own stay (person rate + tourist tax, not accommodation or pitch rate, which will be paid when the final bill for the stay is closed). This implies that in the event of the early departure of one or more members of the stay, payment for their stay must be made - in this case - at the check-out during cash desk opening hours (8 a.m.-12 p.m./4 p.m.-7 p.m.). Exit must take place by 12 p.m.

This stay cannot be charged to the final bill for the stay.

In the event of late arrival or early departure with respect to the booked period, the customer is required to pay the rate for accommodation or pitch (no person rate) also for the days not used. From the moment of check-out, the customer loses all rights to the accommodation and/or pitch, which are fully available to the Camping Village.

4. SERVICE FRUITION

On arrival at the Camping Village, guests must show an identity document for each member of staff (including infants, children and young people) for registration in accordance with the law (art. 109 of the TULPS) and each person will be provided with an identification bracelet to be worn for the entire period of their stay.

All information regarding arrival and departure times, as well as the handing over of accommodation keys, is contained in the Camping Village Rules and Regulations; guests must be aware of them (<https://www.alboschetto.it/pdf/condizioni-prenotazione-en.pdf?v=7>). In the case of night-time arrivals, which are only possible for accommodation, the Management must be informed in advance in order to be able to proceed with customer registration.

For night-time departures, the payment of the extra final cleaning fee of € 75,00 will be required, leaving the accommodation clean and tidy. In the case of early departures, i.e. prior to the departure day stipulated in the booking, they will be subject to the payment of the extra final cleaning fee of € 75.00 (leaving the accommodation clean and tidy), only if the accommodation is left outside the scheduled check-out time for early departures: 7 a.m.-11.30 a.m./3.30 p.m.-7 p.m.

Access is not permitted from 1 p.m. to 3 p.m. and from 11 p.m. to 7 a.m. to unregistered persons, even if they have a booking.

On the day of arrival, the daily rate is charged in full regardless of the time of access to the Camping Village.

Delays are not permitted on the day of departure. Guests who have not left the Camping Village at check-out time will be subject to payment of the full rate (persons and accommodation or pitch) and immediate departure from the Camping Village.

In the event of non-arrival, the reservation will remain valid until 12 p.m. the following day.

5. VARIATIONS

Bookings cannot be transferred to third parties without the Management's authorization. Any changes must be communicated by email to info@alboschetto.it and are subject to acceptance by the Management.

Requests for changes to the period or type of accommodation must be sent to info@alboschetto.it at least 21 days before the expected arrival date and will be subject to availability. It will not be possible to request the substitution of the type of accommodation/pitch booked with a cheaper one (not even on arrival at the facility), otherwise the rate for the type booked will still be charged.

Any change shall be considered effective only upon receipt of written confirmation from the Management.

6. TERMINATION AND CANCELLATION

Booking cancellation requests must be sent in writing via email to info@alboschetto.it by the booking holder (or a third party duly delegated). The cancellation is only valid after written confirmation of receipt by the Management. The deposit will only be refunded if the cancellation is received by the Management at least 30 days before the expected arrival date. The cost of returning the deposit shall be borne by the customer.

The Management shall refund the deposit within 30 days from the date of receipt of the cancellation request. No refund is due to those who cancel within 30 days prior to the booked arrival date or for non-arrival.

7. VALIDITY

These Booking Conditions apply to the 2025 season. They replace and cancel the previous ones.

In the event of disputes, the official version of reference is that in Italian, translations are for information purposes only.

Camping Village Al Boschetto reserves the right to update these Booking Conditions without prior notice.