



These **Regulations**, the **Price List**, the **Booking Conditions** and the safety instructions contained in the **"Safe Holidays"** brochure are brought to the Guest's attention on arrival and are posted at the entrance and inside the Camping Village. The act of entering the Camping Village constitutes unreserved acceptance by the Guest. The access to the campsite will be authorised in compliance with the anti-Covid-19 regulations of the European Union, the Italian State and/or the Veneto Region in force at the time of entry.

1. Anyone who intends to enter the Camping Village for any reason must have authorization. For this purpose, it is compulsory to show an identity document of every single person (including minors) at the Reception desk for legal registration. Minors will be admitted only if accompanied by an adult who has legal responsibility of them. Access and presence in the Camping Village by unauthorized persons constitutes an offence in violation of the Public Safety Regulations, of the Art. 633 of the (Italian) Penal Code (invasion of land and buildings), Art. 624 of the (Italian) Penal Code (theft of services) and the offence of contract fraud.

Under no circumstances will access be allowed to people (adults or minors) without an identity document. Guests are advised to check their possession before leaving home.

2. The amount of the stay is the sum of the rate for the accommodation or pitch, plus the rate for persons based on the number of occupants, multiplied by the number of days of stay, plus any extras. Rates vary according to the seasons in the price list.

This amount includes the consumption of water, electricity and gas.

Tourist tax, if applicable, is not included in the price.

The age group in the price list is determined at check-in by entering the date of birth. Birthdays during the stay do not allow for a rate change.

Prepayment of the stay may be required, with no refund in the event of early departure. We do not accept stays, with or without a booking, of less than 2 nights.

3. Payment for the entire stay must be made one day before departure at the cash desk (8a.m.-12p.m./4p.m.-7p.m.). Payments at times other than those indicated will be subject to a penalty of € 10.00. A credit card may be required as guarantee. Cheques are not accepted for payment.

For each departure of individual members of the group, payment must be made for their stay (person rate, not accommodation or pitch rate). This means that in the event of the early departure of one or more members of the group, payment for their stay must be made - in this case - on departure at the cash desk (8a.m.-12p.m./4p.m.-7p.m.). The minimum stay is always 2 days and you must leave before 12 noon. This stay cannot be charged to the final bill.

4. On the day of departure, check-out must be made before the established time, leaving the accommodation or pitch and the Camping Village. Stays after this time are not permitted. If the departure from the Camping Village is late, the full rate for accommodation or pitch and persons will be charged on departure.

5. Each Guest is given a wristband to wear on their wrist and a Camping Pass to show on request of the surveillance staff. At Reception you will also be given a Car Pass to place on the windscreen of your vehicle. Passes and wristbands must be returned on departure. Guests are requested to check that all details reported at the registration are correct and report to the Reception any mistake or change as well as the arrival and departure of each person in their group. The Management is not responsible for charges due to incorrectly communicated stays.

6. Access is not permitted from 1 p.m. to 3 p.m. to unregistered persons, even if they have a booking. Guests are kindly requested to plan their arrival not during this time, in order not to create traffic jams on the access road (a dead-end street).

7. Guests are requested to respect the "siesta time" (11p.m.-7a.m./1p.m.-3p.m.): behaviour and activities that disturb the quiet and serenity of the Guests are not allowed. In particular, arrivals and departures, the exit and movement of motor vehicles and bicycles, the use of sound equipment, the use of sports and leisure facilities and equipment, and the erection and dismantling of tents are forbidden.

8. Minors must always be accompanied and must stay with their parents or guardians, who are responsible for ensuring that the rules of the Camping Village are observed and respected. Adults are directly responsible for the behaviour of their minors. Care must be taken to ensure that their liveliness does not disturb other guests. In addition, children must always be under adult supervision while they are on the beach, playing on the playground or using the toilets.

9. All vehicles, including bicycles, must be driven at walking pace and used only to enter and exit the Camping Village.

10. The use of the charcoal grill is only permitted in the BBQ Area and in the ideal manner and weather conditions so as not to constitute a danger or disturbance.

11. The use of sports and leisure equipment is at the user's own risk.

12. It is forbidden:

- access to the equipped fitness area for persons under 18 years of age;
- to throw rubbish out of the containers provided;
- throw paper, cigarette butts or chewing gum on the ground;

- leave bulky object or camping material inside or outside the waste collection bins;
- pouring oil, fuel, hot liquids or waste onto the ground or into the drains of pitches and roads;
- damage plants and turf, dig holes and trenches in the ground;
- damage or tamper with plant and equipment;
- using electrical appliances such as heaters, cookers, grills, water heaters etc. which consume more than 1,000W, as well as using gas cylinders of more than 5 kg;
- washing cars or other things on the field or in the dump station;
- washing dishes, food and laundry outside the sinks;
- washing things or washing oneself at the drinking fountains on the pitch, or install improvised showers on trees or other supports (use the showers in the toilets);
- wasting or misusing water;
- playing football and playing disturbing games both on the beach and in the Camping Village;
- lighting bonfires on the beach;
- recharging electric vehicles outside the designated area with a charging station.

13. At the beach, for your own safety, we recommend that guests respect the rules laid down by the Port Authority and the Municipality, posted inside the Camping Village. Bathing is not recommended when red flags are raised due to lack of surveillance or because it is dangerous. Guests are kindly requested to follow the advice of the lifeguard.

14. Smoking is prohibited inside accommodation, toilets and public buildings throughout the Camping Village, in compliance with art. no. 51 of Italian law no. 3 of 16 January 2003. Guests are also required to refrain from smoking near children and pregnant women, even in open spaces, both in the Camping Village and on the beach.

15. Objects found in the Camping Village must be handed over to the Management for the fulfilment of the legal requirements.

16. Animals are not allowed.

The Management declines all responsibility for theft, accidents or damage to property and persons, and is not liable for damage caused by storms, hail, falling trees, branches or pine-cones, diseases, including plant diseases, epidemics, fire, force majeure, etc. It is advisable to take out insurance in advance for both equipment and camping risks.

DAILY GUESTS

The Management reserves the right to allow the entrance of daily guests with a free pass of ONE hour (during which it is not allowed to access the showers); the prolongation of the stay must be authorized by the Management and involves the payment of the daily guest fee according to the price list. Immediate payment can still be requested at the entrance without using the 1-hour free stay. Exceptions: no more than one free pass of ONE hour per day will be given to the same individual/family member. Guests who have already checked out cannot enter with a free pass. Daily guests may only enter on foot and stay inside the facility from 8 a.m. to 10 p.m.. Guests of the Camping Village are required to ensure that their daily guests are in possession of authorization from the Management and are responsible for their behaviour inside the Camping Village. Guests staying overnight at another Guests' have a minimum stay of 2 nights. Departures of individual Guests during their stay must be paid for at the time of actual departure and at the cash desk (8a.m.-12p.m./4p.m.-7p.m.). Departure must be before 12:00 noon or an extra night will be charged.

CAMPING

Check-in is possible from 3 p.m. to 9 p.m. For arrivals before this time, guests must wait elsewhere for the pitch to become free (it is not possible under any circumstances to enter the Camping Village if the pitch is not yet available). Night arrivals are not allowed. On the day of departure check-out is until 12:00 noon, leaving the pitch and the Camping Village. Stays after this time are not permitted. If you leave the Camping Village late, you will be charged the full price per pitch and person.

Each pitch can accommodate 1 car + 1 caravan, or 1 car + 1 camper van, or 1 car + 1 tent, or 1 campervan; maximum of 6 people. The only exception is for a 2-person Igloo tent (1.5x2 m) if there is enough space. All equipment, including vehicles, must be placed within the confines of the pitch itself. For safety reasons, it is forbidden to position your unit with its back to the access road of the pitch.

Each pitch has ONE CEE power socket. The supply of electricity for A-B-C pitches is guaranteed with 6 Ampere (1.000W) and for Special pitches with 10 Ampere (2.000W), only if the Guest's connection is in compliance with safety regulations and does not trigger the circuit breaker or create dangerous conditions. Management is authorized to disconnect the Guest's power supply in the event of discrepancies. Depending on the position of the water and electricity columns, the use of extension cables may be necessary.

It is forbidden to put up fences, shading tarpaulins, tie or anchor anything to plants, pull ropes at eye level and install anything else that could be a potential danger or be an obstacle to free passage; only one rope is allowed between two trees of adequate size, at a non-dangerous height, to hang

laundry. Our staff are authorized to carry out inspections and to request the removal of discrepancies.

TOILETS

There are 4 toilets buildings in the Camping Village (including one with facilities for the disabled), all with hot water 24 hours a day. The toilets are opened and closed according to occupancy. Guests can ask the staff for more information. The groups of toilets are used only for personal cleaning, linen and dishes. Any other use is strictly forbidden and they must be left in the condition in which you would like to find them. Chemical toilets must be emptied into the appropriate drains located in some toilets.

LODGINGS

From 5 p.m. to 10 p.m., it is possible to check in and collect the keys. In case of arrival at night, the Management must be informed in advance. On the day of departure check-out must take place by 9:30 a.m., leaving the accommodation and the Camping Village. Stays after this time are not permitted. If you leave the Camping Village later than this time, you will be charged the full price for accommodation and persons. For night-time departures or departures before check-out time, a final cleaning fee of € 70.00 is charged, the only exception is for departures during the hours 9:30-11:30/15:30-19:00.

Bungalows and Maxi Caravans are always considered occupied by a minimum of 2 people. The number of people accommodated in an accommodation must never exceed the number of beds indicated, the only exception being a child up to 12 months old.

Under no circumstances is it permitted to sleep on mattress covers without sheets. Bed linen and towels are available for hire at the Camping Village. Guests must bring them from home or purchase them later. If adults and/or children have episodes of nocturnal enuresis (bed-wetting), Guests are requested to ask for bed-saving towels. If they are not used (thus staining the mattress), € 30,00 will be charged for additional cleaning costs.

The accommodations are supplied with specific equipment and accessories; in case of breakage or missing, the Guest is obliged to pay for the damage. We therefore ask you to notify the Reception within 12 hours of your arrival of any missing or broken items found, otherwise they will be counted during the final inspection. All equipment included in the accommodation must remain inside the accommodation: it is forbidden to use them outside or move them to other accommodations. This includes tables, chairs, blankets and pillows.

At the end of your stay, the accommodation (as well as the Camping Village) must be left clean and tidy no later than 9.30 a.m. (sweeping of the floor, washing the dishes, making the beds and clearing away the rubbish is required). Our staff are authorized to carry out an inspection before your departure. If the accommodation is not returned clean and tidy, € 70,00 will be charged for cleaning costs. Any change of accommodation not included in the booking is subject to a charge of € 40.00.

The staff authorized by the Management can enter the accommodation for any repairs or maintenance even in the absence of the Guests.

It is forbidden to install tents, hammocks and inflatable swimming pools near the accommodation; it is also forbidden to hang clothes on trees and terraces. An additional clothesline may be requested from the staff.

AIR CONDITIONING managed through ClimaCard®. Upon check-in you will receive a ClimaCard© (with a € 10,00 deposit) charged with the usable operating time for your stay. The card is charged with 6 hours per day multiplied by the duration of the stay. It must be inserted (with the chip facing upwards) into the reader located near the split when needed. When the air conditioner is turned on, the card will be progressively discharged of the loaded time (counting the minutes) until it is empty. It is possible to recharge the exhausted card at Reception; the fee for 1 day (equal to 6 hours of operation) is € 4,50. The air conditioner may only be used when the accommodation is occupied and the windows are closed. The assistance service for a possible failure of the air conditioner will intervene within 48 hours from the verification of the failure. No reimbursement is due for the malfunctioning of the device.

The Management reserves the right to expel anyone who contravenes the rules of these Regulations or who disturbs the harmony and spirit of the Camping Village and the smooth running of community life.

ATTENTION! AREA SUBJECT TO VIDEO SURVEILLANCE FOR SECURITY REASONS

PLEASE RESPECT THE ENVIRONMENT BY CORRECTLY SEPARATE YOUR RUBBISH

In the event of disputes, the official version is that in Italian. Translations are for information purposes only.

The Management reserves the right to update these Regulations without prior notice.